



# Cheshire East Partnership Board



We welcomed everyone to the meeting and had introductions made

The minutes of the November 2018 meeting were agreed

## Care Provider Engagement: Question and Answer Session.....



- Discussions took place with a number of care providers who deliver care, support, and accommodation to people with learning disabilities in Cheshire East. We invited lots of providers, but the ones who came to the meeting were David Lewis, 1st Enable and Care4CE
- Questions were developed by carers and service users and based on the information provided at the Learning Disabilities Conference and Survey
- Below is a summary of the questions and responses from the discussion;

### Question 1: Can you outline your approach to working collaboratively with people with learning disabilities?

#### 1st Enable

- Service model is based on the needs and views of person using the service and what outcomes they want to achieve. Services include Supported Living, Outreach and promoting independence and life skills as a way of delivering peoples outcomes
- They are looking to develop a partnership with the local college in Crewe to set up enterprises to help people with learning disabilities find jobs
- Our approach to supporting people is further done through a group of the people who we support called Quality Checkers Group, who call themselves 'Checkers Away'. They allow us to understand people's wishes and review all aspects of the support we provide from the persons perspective. Checkers Away is a properly paid position and they are available to be hired by any organisation.

#### David Lewis

- Service has been established for over 100 years in Alderley Edge and is campus based but they also provide residential services in the community across Cheshire East. The service welcomes the views of service users in areas such as choosing decoration and furniture for the rooms. Questions are given to complete by service users on their likes and dislikes and annual reviews with families

## Care4CE

- A range of services are delivered to people with a learning disability including supported living, short breaks, and day services. They have conducted questionnaires to get views of service users. Service uses REACH Standards to offer choice and control for service users

## Question 2: What systems do you have to support individual service users in their day-to-day tasks / activities?

### David Lewis

- Service has own Occupational Therapist, Speech and Language Therapist and Physiotherapist. Outcomes for service users are identified through care plans and these are closely monitored. Service offers travel training and life skills development to promote independence

### 1st Enable

- Aim at the start is to ensure a close working relationship with housing partner to ensure the properties are fit to meet the needs of people with learning disabilities to aid independent living and meet needs of those with complex needs including those with physical disabilities and challenging behaviour. Skills mix across services is used to support individuals to achieve outcomes and goals

## Care4CE

- Services support people with all aspects of daily living including supporting those in the community with care in their own home, medication, finances and leisure activities

## Question 3: Could you walk us through your approach to safeguarding?

### Care4CE

- All staff has safeguarding training and work against the Cheshire East Safeguarding Policy. Any allegations are reported through the social work teams

### 1st Enable

- Transparency is the key to the culture of the organisation and staff are given the confidence to report this and whistle-blowers are protected. Safeguarding is part of mandatory training, staff also complete online training as part of this process.

### David Lewis

- An internal safeguarding team is in place and all safeguarding allegations go through the safeguarding lead. Staff are trained on induction and is refreshed annually. A safeguarding group led by service users is also established



## Question 4: A service user has been invited to a family party on a Sunday evening, 7pm to 11pm, how would you facilitate this?

- This was a situation that was raised by many service users and carers to see what solutions a provider could do to enable the service user to attend and be responsive to their needs
- All providers said they would be able to meet this request by developing a flexible can-do approach and by moving staff rotas to make sure they would have the staff in place to support this
- A number of issues were raised around this including the challenges of taking a group of people instead of someone who required 1-1 support. Suggestions to overcome this included people going as groups of friends, specialist taxi services and promotion of travel training
- It was also suggested that commissioners and providers have to work together to offer flexibility for service users who want to do things in the evening

## News and issues from advocates and carers

- There were no news or issues to share

## Any other business

### Care4CE Consultation

- Pete Kelleher informed the group that the Care4CE public consultation was underway and will be running until 15 March 2019, please link to the Public Consultation for [Future Options for Care4CE](#)
- The consultation will get the views of residents, service users, carers, staff, and anyone else with an interest in Care4CE on the future ways of delivering services. See link below for more details of the consultation

### Cheshire East Learning Disabilities Short Breaks

- Mark Hughes updated on the new short breaks service for people with learning disabilities who are aged 16+. The service went live on 14 January and the provider is 1st Enable and there are two beds in Sandbach (which will be in Crewe in the near future) and a further two beds in the North of Cheshire East which will be launched later in the Spring
- Short Breaks are also still available at Warwick Mews in Macclesfield with 3 beds and 1 emergency bed.

### Learning Disability Service

- Four transition social workers have been appointed to the team and will be working with those with a learning disability and physical disabilities

## Members and visitors who came to the meeting

<b>Thomas</b>	Co-chair and self-advocate
<b>Gill</b>	Co-chair and parent carer
<b>Jackie</b>	Co-chair and parent carer
<b>Glyn</b>	Parent Carer
<b>Keith Evans</b>	Head of Service Learning Disabilities
<b>Mark Hughes</b>	Senior Integrated Commissioning Manager
<b>Louise Hill</b>	Locality Manager
<b>Pete Kelleher</b>	Care4CE
<b>Jeff Dawson</b>	1st Enable
<b>Anna Feely</b>	1st Enable
<b>Nick Green</b>	Fairhome
<b>Tracy Bennett</b>	David Lewis
<b>Rachel Clare</b>	David Lewis
<b>Gill Morgan</b>	Time Out Group
<b>Michelle Saunders</b>	Cheshire and Wirral Partnership
<b>Cllr Jos Saunders</b>	Portfolio Holder for Children and Families
<b>Sue Milne</b>	South Cheshire Clinical Commissioning Group

## People who said they could not come to the meeting

<b>Gerard Buckley</b>	Integrated Commissioning Manager
<b>Cllr Janet Clowes</b>	Portfolio Holder for Children and Families
<b>Cllr Stewart Gardener</b>	Cheshire East Councillor
<b>Sarah Creighton</b>	NHS LD Team
<b>Rep from Adult LD Community Team</b>	

## Next meeting.....

**21 Mach 2019**

**10am**

**The next meeting will be at:**

Ground Floor meeting room,  
Congleton Library, Market Square,  
Congleton, Cheshire CW12 1ET

Please enter the building on the ground  
floor behind bus stops (white sliding door)



## Future meetings.....2019

**23 May**

**18 July**

**26 September**

**28 November**



All meetings take place at  
Congleton library

## Contact details....



**Gill**  
Co-chair and  
parent carer



**Tom**  
Co-chair and self-  
advocate



**Jackie**  
Co-chair and  
parent carer



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